

DDRB Strategic Planning Steering Committee

January 5, 2010

Review/Analysis of Current Strategic Plan

Input by Section in Current Plan

Transportation

- St. Charles County has little public transportation
- People getting where they want to go continues to be huge issue
- DDRB needs to clarify what role it should play in this community issue
- We all need to quit pretending this will be magically fixed so we can focus on doing the best we can for consumers within the limits we and they face
- This issue must be brought forward in new plan

Employment

- Progress has been made in creating employment options
- People getting to and from possible jobs continues to be a problem
- This issue needs to be brought forward in new plan

Respite

- Lots of progress in this area, virtually no wait list for respite
- Sometimes consumers unable to find providers
- Does not need to be in new plan except as a “maintain as is” item”

Family Support Plan

- Needs Assessment study completed
- This item does not need to be brought forward to new plan

Casemangement

- Good success in increasing number of people served
- Some children not accessing casemangement services
- Life transitions (school to work, pre-school to school, etc.) not working
- This issue needs to be brought forward in new plan

Residential

- DDRB needs to define its role in creating more housing including clarifying who are our partners in the process
- This issue needs to be brought forward in new plan

Input by Section in Current Plan (cont.)

Reduce Staff Turnover

- Despite recent improvement in this issue, stands to be a continuing problem in the future as the economy improves
- This issue needs to be brought forward in new plan

Enhance Leadership Skills

- Succession planning study now underway
- This issue needs to be brought forward in new plan

Satisfaction

- Complete
- Need not be identified in new plan

Advocacy

- St. Charles County Coalition of Providers more involved in this
- Need not be identified in new plan (?)

Information Systems

- This continues to in process, is moving forward
- Needs to be brought forward in new plan as maintenance item

Branding

- The intention of this goal was to increase consumer awareness of community supports and services
- Needs to be brought forward in new plan as information sharing

CARF

- Goal accomplished
- This area needs to be brought forward in new plan in the context of quality enhancement, what role should DDRB play in supporting quality?

Leveraging

- Bring forward to new plan asking what role should DDRB play in pursuing funding opportunities?

DDRB Strategic Planning Steering Committee

January 5, 2010

Review/Analysis of Current Strategic Plan

What Additional Information Do We Want From Focus Groups?

(The firm that conducted the Needs Assessment Study, as part of their contract, will conduct two focus groups for the purpose of gaining further insight into issues raised in the Needs Assessment Study. The purpose of the discussion below was to inquire into areas where it might be helpful to have this additional information.)

- Why was the issue of “Educational Advocacy” rated as it was? Did this have to do with problems people are having with the educational system or with services in the educational advocacy area?
- What are some of the transition issues, especially for ages 18-35?
- Why was child care rated as it was?

Peg will contact the researcher who conducted the Needs Assessment Study and work out the details of these focus groups.

The Committee also agreed that focus groups should be conducted with DDRB and Regional Center casemanagers for the purpose of gaining their insight into consumer needs. Peg agreed to make arrangements for such a meeting.

DDRB Strategic Planning Steering Committee

January 5, 2010

Review/Analysis of Current Strategic Plan

What Worked and What Didn't With Current Plan?

What Worked

- The plan was dynamic, constantly reviewed and followed up on
- Results seen in key areas such as respite, CARF survey, employment, etc.
- People accountable were identified in the plan
- Many goals were measurable, making progress trackable
- Format made it easy to follow

What Didn't Work

- Needs were pre-determined and not reviewed annually
- Format of plan via Excel made it difficult to insert changes – suggest using some type of project management tool for new plan making for easier revisions and updates