



DIRECT CONNECTION

*Current news from the Missouri Division of
Developmental Disabilities to keep you informed*

Vol. 1

No. 4

April 2010

MISSION ACCOMPLISHED

Dental Training

Thirty-eight dentists, dental hygienists, and dental assistants participated in training provided by Dr. Rada, DDS, at the Jordan Valley Dental Clinic in Springfield on April 16 and 17. Thirty people who receive services from the Springfield Regional Office participated in the clinical training on Saturday. All 30 received a free dental exam, and many received oral treatments such as prophylaxis, fillings, extractions and scaling. Over \$10,000 in free dental care was provided during the clinical training.

Best Practices for Best Outcomes Seminar

Over 100 staff from the habilitation centers and state operated community services participated in a seminar entitled "Best Practices for Best Outcomes: Collaborative Interactions of Behavioral, Medical and Psychiatric Services" on April 13. The speakers were Joe Parks, M.D., Laine Young-Walker, M.D., Dr. Terri Rodgers and Dr. Mike Stoutimore.

The audience included medical doctors and nurse practitioners who treat people served by the division. Topics discussed were rates of psychotropic medication, issues of poly-pharmacy, the importance of medical evaluation to rule out physiological event or illness, functional behavioral assessment and development of behavior support plans.

IN FULL SWING

CMS Assurances and Consumer Relations

The Consumer Relations workgroup has actively been meeting over the past year to develop a consistent set of guidelines for review of all Targeted Case Management (TCM) providers (including Regional Offices), based upon the Centers for Medicare and Medicaid (CMS) assurances as they relate to the provision of Medicaid Waiver services for people with developmental disabilities. In addition, contractual and Code of State Regulations and guidelines will be reviewed.

Four CMS assurances relate directly to the provision of case management: Participant Centered Planning and Service Delivery, Participant Safeguards, Evaluation/Reevaluation of Level of Care, and Qualified Providers. Currently, all TCM Providers have been completing some of the functions related to each of the assurances. For example, a review of person centered plans is done quarterly by each provider from a random sample of consumers pulled by the DD Quality Assurance team; a review of Level of Care evaluations for accuracy and within timelines. What is not being done, but is required by CMS, is the follow-up process on the current reviews. CMS is asking DD, "How do you know that what the TCM provider says occurred really has occurred?" The Support Coordinators at the Regional Offices will be responsible for gathering the data for reporting to CMS.

FY 11 Budget Development

The Division's budget request has moved to a joint committee of the House and Senate called the Conference Committee. The Conference Committee will look at ways to structure the state budget to assure expenses are within anticipated revenues. The revenue picture continues to decline with about 13% less state revenue collected compared to the same timeframe last year.

IN DEVELOPMENT

Provider Profile

The Division and the DD Coalition are working on ideas to create a Provider Profile. There are two main purposes for the initiative. First, the Provider Profile will allow families a single point of access to information regarding services for their son or daughter. Secondly, the Provider Profile will give providers throughout the state an opportunity to showcase their accomplishments and agency/service as a resource for individuals and families seeking services. The initiative is in the early stages of development with a small workgroup made up of Roger Garlich representing the Division, Scott Shepherd representing MARF, and Molly Scheiner representing MOANCOR. All ideas are welcome. Please contact one of the work group members with your input.

BRIGHT IDEAS

Elks Mobile Dental Program

The Elks Mobile Dental program has been serving children and adults with Developmental Disabilities for many years. Due to state budget issues a portion of the funding for this service (about \$270,000) will expire in September of this year. The Division is looking at a number of ideas to partially or fully restore this funding. If you have suggestions, please contact Roger Garlich roger.garlich@dmh.mo.gov or 573-418-5154 with your ideas.

RESOURCES

Federally Qualified Health Centers

To learn more about Federally Qualified Health Centers, go to <http://www.nachc.com/state-healthcare-data.cfm?State=Mo>. The Fact Sheet for Missouri provides a brief description of what health centers are, and the most recent state-level data available for health center patients, services provided, staff, patient visits, and costs of care.